

STATEMENT ON COOKIES

By using our website, you agree to [our Website Terms & Conditions](#)

Take a look at our [Privacy Policy](#) to find out more on how we collect and use personal data.

When you visit our websites we use cookies. Cookies allow us to identify the computer or device you're using to access our websites – but we can't identify you personally.

You can set up your web browser to refuse cookies, but this means you won't be able to book on our website or use all of its features.

What we use cookies for

- **Storing what's in your shopping basket:** This allows you to buy holidays with us
- **Collecting information:** This means we can learn more about how you use our website so we can improve our products and online experience.
- **Tailoring your experience:** Cookies allow us to provide you with information, products and services that we think you'll find interesting
- **Making our marketing relevant:** We can show you relevant offers and promotions on our own websites and through our advertising networks.

Email newsletters

If you receive our email updates, we tailor the information we send you based on the data our cookies have collected from your recent visits to our website. You can opt-out of this in any email we send

Types of cookies we use

Here are the types of cookies our websites use and some more details about what they're used for:

Application Cookies

These cookies allow us to make sure you get the best possible experience on our website. They're essential for you to be able to search and buy online with us.

Cookie Name	Domain	Expires	Information	3 rd party?
_msuuid_819acf14858	www.teamlink.co.uk	23 days	Drupal application, random string generated for user session (useful for site login)	No
Has_js	www.teamlink.co.uk	Session	Drupal application, check to see if the user has JavaScript enabled.	No
Drupal.table.Drag.showWeight	www.teamlink.co.uk	N/A	Drupal application - for custom search, used to track a	No

			user's journey through the site.	
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Behavioural Cookies

Behavioural Cookies help us provide you with an online experience that's tailored to your needs. They help us show you the most relevant content, based on your preferences.

Cookie Name	Domain	Expires	Information	3 rd party?
cslhVISITOR	80.168.4.40	N/A	CraftySyntax - Live Help software.	Yes

Analytical/Marketing Cookies

These cookies help us understand how our customers are using the website, so we can make things better.

We also monitor which of our marketing activities generates traffic to our websites using cookies. We use this data to reward our partners if you make a booking with us.

Cookie Name	Domain	Expires	Information	3 rd party?
__utma	.teamlink.co.uk	N/A	Google Analytics - Google Analytics uses this cookie name. Not exactly phone tapping -	Yes
__utmb	.teamlink.co.uk	N/A	Google Analytics - Google Analytics uses this cookie name. Not exactly phone tapping -	Yes
__utmc	.teamlink.co.uk	N/A	Google Analytics - Google Analytics uses this cookie name. Not exactly phone tapping -	Yes
__utmz	.teamlink.co.uk	N/A	Google Analytics - Google Analytics uses this cookie name. Not exactly phone tapping -	Yes
__adiCookieCheck	www.teamlink.co.uk	N/A	AdInsight Clarity - AdInsight Clarity offers phone tracking. It's a bit like Google Analytics for phone numbers -	Yes

adiV	.teamlink.co.uk	N/A	AdInsight Clarity - AdInsight Clarity offers phone tracking. It's a bit like Google Analytics for phone numbers -	Yes
adiVi	.teamlink.co.uk	N/A	AdInsight Clarity - AdInsight Clarity offers phone tracking. It's a bit like Google Analytics for phone numbers -	Yes
adiLP	.teamlink.co.uk	N/A	AdInsight Clarity - AdInsight Clarity offers phone tracking. It's a bit like Google Analytics for phone numbers -	Yes

By using our websites, you agree to us using cookies as set out in our Statement on Cookies.

COOKIES – THE LOWDOWN

Read through this section for all you need to know about what cookies are and how we use them.

What are cookies?

Cookies are small text files placed on your computer by us or our partners. They let us identify the device you're using – but not you personally. This information is sent back to our systems as you move around our website.

Cookies are unique to the web browser you're using – so if you're using a desktop computer as well as a mobile, different data will be collected for each.

You can [find more information on the About Cookies website](#)

Cookies can be set by the owner of the website you're on. These are known as 1st Party Cookies. There are also 3rd Party Cookies that can be set by partner websites. Only the owner of the cookie can see the anonymous information it collects.

You can choose to accept all cookies, reject 3rd Party Cookies or reject all cookies by changing your internet browser settings. If you don't accept cookies, some features of our website won't work. For example, you won't be able to make a booking.

How we use cookies

We may use cookies to find out more about how you use our website – like the searches you make and your preferences. We use this information to:

- Make it possible for you to use our website
- Show you information and offers that are relevant to you
- Find out more about how our customers use the site

Buying our products online

When you're buying something on our website, we need to use cookies to keep track of what you're booking as you move through each stage of the booking process.

Keeping track of your searches and preferences

Your recent searches and shortlisted holidays are recorded using cookies.

If you've searched for a holiday, left our website and then you come back later, the search panel will keep the information you provided before, so you won't need to fill everything in again.

If you've made a shortlist but you haven't saved it by entering your email address, we'll store your shortlisted holidays using a cookie, so you'll be able to see it when you visit us again using the same computer or device.

Improving your experience

We use cookies and software programmes to record, measure and analyse how our customers use our website. We use this information to understand what you want from our website, which helps us when we're considering future products like flight routes and holidays.

We can also find out how you move around our website, so we can look into any errors stopping you from being able to do what you want. The data we collect from cookies is really important for us to improve your experience.

Making your experience personal

When you're on our website, we might interact with you or show you personalised information and offers anonymously. Cookies help us to do this by letting us know how you're using our website on your particular computer or device, which means we can work out what's most relevant to you.

For example, we've got more than one million holidays available at any time, but we can use cookies to suggest things like holidays from your nearest airport, destinations you've shown interest in, or products you might like.

Receive our email newsletters? We link information from cookies with your email registration details so we can tailor the information we send you – unless you tell us not to. You'll be given the chance to opt-out on every email we send you.

Adverts on other websites

If you visit one of our partner sites, you might see an advert that's relevant to what you searched for when you last visited our own site. We work with advertising networks who use cookies to collect information on your preferences, meaning we can show adverts tailored to you.

Refusing cookies and changing your mind after you've accepted

Refusing cookies

You can change your browser settings to accept or refuse all cookies, choose which cookies you want or don't want, or ask to be notified when a cookie is set. Use the help feature in your browser to see how.

Changing your mind after you've accepted our cookies

If you change your mind after you've accepted our cookies, you'll find an option within your internet browser to clear cookies that have already been set. Use the help feature in your browser to see how. You'll then need to change your browser settings to refuse cookies in future.

More details on how to refuse cookies

Take a look at the websites of [Pinsent Masons law firm](#)
www.aboutcookies.org or the [Internet Advertising Bureau](#)
www.youronlinechoices.com/uk for independent information on cookies – including how to refuse or delete them from your computer or device.

Just so you know, you won't be able to benefit from all the features of our website and email newsletters or book online with us if you refuse cookies.

Find out more on cookies

Take a look at these websites for more information on cookies:

[Internet Advertising Bureau](#)

[Pinsent Masons law firm](#)

www.aboutcookies.org

[Internet Advertising Bureau](#)

www.youronlinechoices.com/uk

Information from our agencies and partners

[Adobe](#)

[Google Analytics](#)

[Omniture](#)